

# Follow-ups Also Matter: Improving Contextual Bandits via Post-serving Contexts

Chaoqi Wang<sup>1</sup>, Ziyu Ye<sup>1</sup>, Zhe Feng<sup>2</sup>,  
Ashwinkumar Badanidiyuru<sup>3</sup>, Haifeng Xu<sup>1</sup>

The University of Chicago<sup>1</sup>

Google Research<sup>2</sup>

Google<sup>3</sup>

NeurIPS 2023

# Background

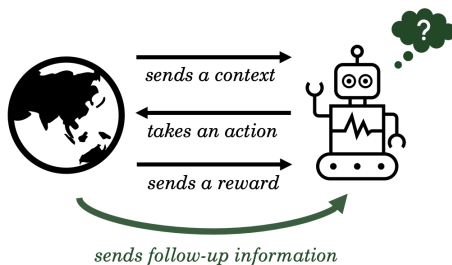


Figure 1: Illustration of learning with post-serving contexts.

- ▶ **Motivation:** Post-serving contexts are prevalent in recommendation systems.
- ▶ **Challenges:** Classical bandit algorithms often fall short in such scenarios.
- ▶ **Research question:** How to effectively utilize **post-serving information** in **linear contextual bandits**?

# Problem Setup and Notations

- ▶ **Problem Setup:** Each time  $t = 1, 2, \dots, T$ :
  - ▶ The learner observes the context  $\mathbf{x}_t$ .
  - ▶ The learner selects an arm  $a_t \in [K]$ .
  - ▶ The learner observes the reward  $r_{t,a_t}$ .
  - ▶ **The learner observes the post-serving context  $\mathbf{z}_t$ .**
- ▶ **Key Assumptions:**
  - ▶ Reward function:
    - ▶  $r_a(\mathbf{x}, \mathbf{z}) = \mathbf{x}^\top \boldsymbol{\theta}_a^* + \mathbf{z}^\top \boldsymbol{\beta}_a^* + \eta$ , where  $\eta$  is  $R_\eta$ -sub-Gaussian.
  - ▶ Pre-serving context:  $\mathbf{x} \in \mathbb{R}^{d_x}$ ; post-serving context:  $\mathbf{z} \in \mathbb{R}^{d_z}$ .
    - ▶  $\mathbf{z} = \boldsymbol{\phi}^*(\mathbf{x}_t) + \boldsymbol{\epsilon}_t$ , and  $\boldsymbol{\phi}^*(\mathbf{x}) = \mathbb{E}[\mathbf{z} \mid \mathbf{x}]$

# Assumption: Generalized Learnability of $\phi^*(\cdot)$

## Learnability Assumption

There exists an algorithm that, given  $t$  pairs of examples  $\{(\mathbf{x}_s, \mathbf{z}_s)\}_{s=1}^t$  with arbitrarily chosen  $\mathbf{x}_s$ 's, outputs an estimated function of  $\phi^* : \mathbb{R}^{d_x} \rightarrow \mathbb{R}^{d_z}$  such that for any  $\mathbf{x} \in \mathbb{R}^{d_x}$ , the following holds with probability at least  $1 - \delta$ ,

$$e_t^\delta := \left\| \hat{\phi}_t(\mathbf{x}) - \phi^*(\mathbf{x}) \right\|_2 \leq C_0 \cdot \left( \|\mathbf{x}\|_{\mathbf{X}_t^{-1}}^2 \right)^\alpha \cdot \log(t/\delta),$$

where  $\alpha \in (0, 1/2]$  and  $C_0$  is some universal constant.

- ▶ The larger the value of  $\alpha$ , the faster the learning rate for  $\phi^*(\cdot)$ .
- ▶ For linear functions,  $\alpha = 1/2$ .

# Why Natural Attempts May be Inadequate?

- ▶ Similar to [Wang et al., 2016]<sup>1</sup>, a natural idea is to fit  $\hat{\phi}(\cdot)$ , and obtain the parameter estimate by solving:

$$\ell_t(\boldsymbol{\theta}_a, \boldsymbol{\beta}_a) = \sum_{s \in [t]: a_s = a} \left( r_{s,a} - \mathbf{x}_t^\top \boldsymbol{\theta}_a - \hat{\phi}_s(\mathbf{x}_s)^\top \boldsymbol{\beta}_a \right)^2 + \lambda (\|\boldsymbol{\theta}_a\|_2^2 + \|\boldsymbol{\beta}_a\|_2^2).$$

- ▶ The regret can be  $\tilde{O}(T^{3/4})$  when initialized away from the global optimum.
- ▶ We propose to get the parameter estimate by solving:

$$\ell_t(\boldsymbol{\theta}_a, \boldsymbol{\beta}_a) = \sum_{s \in [t]: a_s = a} \left( r_{s,a} - \mathbf{x}_s^\top \boldsymbol{\theta}_a - \mathbf{z}_s^\top \boldsymbol{\beta}_a \right)^2 + \lambda (\|\boldsymbol{\theta}_a\|_2^2 + \|\boldsymbol{\beta}_a\|_2^2).$$

- ▶ This requires modification over the original Elliptical Potential Lemma (EPL) to accommodate noise in contexts during learning.

---

<sup>1</sup>Huazheng Wang, Qingyun Wu, and Hongning Wang. “Learning Hidden Features for Contextual Bandits”. In: *CIKM*. 2016, pp. 1633–1642.

# The Proposed Lemma: Generalized EPL

## Generalized Elliptical Potential Lemma<sup>2</sup>

Suppose (1)  $\mathbf{X}_0 \in \mathbb{R}^{d \times d}$  is any positive definite matrix; (2)  $\mathbf{x}_1, \dots, \mathbf{x}_T \in \mathbb{R}^d$  and  $\max_t \|\mathbf{x}_t\| \leq L_x$ ; (3)  $\boldsymbol{\epsilon}_1, \dots, \boldsymbol{\epsilon}_T \in \mathbb{R}^d$  are independent bounded zero-mean noises satisfying  $\max_t \|\boldsymbol{\epsilon}_t\| \leq L_\epsilon$  and  $\mathbb{E}[\boldsymbol{\epsilon}_t \boldsymbol{\epsilon}_t^\top] \succcurlyeq \sigma_\epsilon^2 \mathbf{I}$ ; and (4)  $\widetilde{\mathbf{X}}_t$  is defined as:

$$\widetilde{\mathbf{X}}_t = \mathbf{X}_0 + \sum_{s=1}^t (\mathbf{x}_s + \boldsymbol{\epsilon}_s)(\mathbf{x}_s + \boldsymbol{\epsilon}_s)^\top \in \mathbb{R}^{d \times d}.$$

For any  $p \in [0, 1]$ , the following inequality holds with probability at least  $1 - \delta$ ,

$$\sum_{t=1}^T \left( 1 \wedge \|\mathbf{x}_t\|_{\widetilde{\mathbf{X}}_{t-1}^{-1}}^2 \right)^p \leq 2^p T^{1-p} \log^p \left( \frac{\det \mathbf{X}_T}{\det \mathbf{X}_0} \right) + \frac{8L_\epsilon^2(L_\epsilon + L_x)^2}{\sigma_\epsilon^4} \log \left( \frac{32dL_\epsilon^2(L_\epsilon + L_x)^2}{\delta\sigma_\epsilon^4} \right).$$

<sup>2</sup>The original EPL corresponds to the specific case of  $p = 1$ .

# The Proposed Algorithm: poLinUCB

---

**Algorithm 1** poLinUCB (Linear UCB with post-serving contexts)

---

- 1: **for**  $t = 0, 1, \dots, T$  **do**
- 2:     Receive the pre-serving context  $\mathbf{x}_t$ .
- 3:     Compute the optimistic parameters by maximizing the UCB objective:

$$\left( a_t, \tilde{\phi}_t(\mathbf{x}_t), \tilde{\mathbf{w}}_t \right) = \underset{(a, \phi, \mathbf{w}_a) \in [K] \times \mathcal{C}_{t-1}(\tilde{\phi}_{t-1}, \mathbf{x}_t) \times \mathcal{C}_{t-1}(\tilde{\mathbf{w}}_{t-1, a})}{\arg \max} \left[ \phi(\mathbf{x}_t) \right]^\top \mathbf{w}_a.$$

- 4:     Play the arm  $a_t$  and receive the post-serving context  $\mathbf{z}_t$  and the reward  $r_{t, a_t}$ .
- 5:     Compute  $\hat{\mathbf{w}}_{t, a}$  for each  $a \in \mathcal{A}$  using:

$$\ell_t(\boldsymbol{\theta}_a, \beta_a) = \sum_{s \in [t]: a_s = a} (r_{s, a} - \mathbf{x}_s^\top \boldsymbol{\theta}_a - \mathbf{z}_s^\top \beta_a)^2 + \lambda \left( \|\boldsymbol{\theta}_a\|_2^2 + \|\beta_a\|_2^2 \right).$$

- 6:     Compute the estimated post-serving context generating function  $\hat{\phi}_t(\cdot)$  using ERM.
  - 7:     Update confidence sets  $\mathcal{C}_t(\hat{\mathbf{w}}_{t, a})$  and  $\mathcal{C}_t(\hat{\phi}_t, \mathbf{x}_t)$  for each  $a$ .
  - 8: **end for**
-

# Regret Analysis

Settings	Ours
Action-independent post-serving contexts	$\tilde{O}\left(T^{1-\alpha}d_u^\alpha + d_u\sqrt{TK}\right)$
Action-dependent post-serving contexts	$\tilde{O}\left(T^{1-\alpha}d_u^\alpha\sqrt{K} + d_u\sqrt{TK}\right)$
Same setting as in [Abbasi et al., 2011] <sup>3</sup>	$\tilde{O}\left(T^{1-\alpha}d_u^\alpha + d_u\sqrt{T}\right)$

Table 1: Upper bound of regret of poLinUCB.

<sup>3</sup>Yasin Abbasi-Yadkori, Dávid Pál, and Csaba Szepesvári. “Improved Algorithms for Linear Stochastic Bandits”. In: *Advances in neural information processing systems 24* (2011).



# Experimental Results: The Synthetic Dataset

- Our proposed **poLinUCB** consistently outperforms other strategies. (Except for LinUCB ( $x$  and  $z$ ) which equips with post-serving contexts in arm selection.)

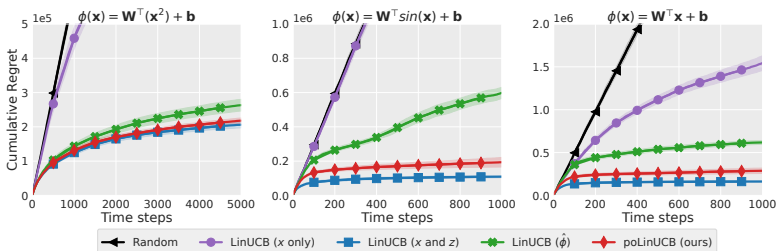


Figure 2: Algorithms' cumulative regrets in three synthetic environments. The shaded area denotes the standard error computed using 10 different random seeds.

# Experimental Results: The MovieLens Dataset<sup>4</sup>

- ▶ Our proposed **poLinUCB** consistently outperforms other strategies.  
(Except for LinUCB ( $x$  and  $z$ ) which equips with post-serving contexts in arm selection.)

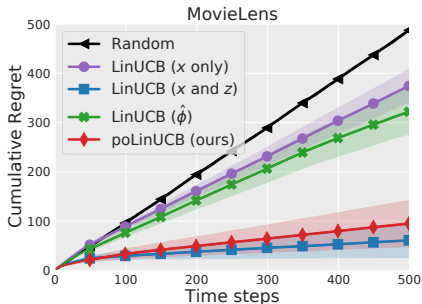


Figure 3: Algorithms' cumulative regrets in the MovieLens Dataset. The shaded area denotes the standard error computed using 10 different random seeds.

<sup>4</sup>F Maxwell Harper and Joseph A Konstan. "The MovieLens Datasets: History and Context". In: *Acm Transactions on Interactive Intelligent Systems* 5.4 (2015), pp. 1–19.

# Summary of Contributions

## ▶ **New framework:**

- ▶ Proposed a novel family of contextual bandits with post-serving contexts.

## ▶ **Enhanced lemma:**

- ▶ Introduced the Generalized Elliptical Potential Lemma (EPL).

## ▶ **Algorithm and theory:**

- ▶ Designed poLinUCB with a regret bound of  $\tilde{\mathcal{O}}(T^{1-\alpha} d_u^\alpha + d_u \sqrt{TK})$ .

## ▶ **Empirical validation:**

- ▶ Achieved improved performance on synthetic and real-world datasets.

# Thank you.

Please refer to our paper for more information:

<https://arxiv.org/abs/2309.13896>.